



**BTB Auto Glass & Body Shop Tools 2015**



**Hand And Power Tools Catalogue**

*Your One Stop Shop*



**BTBTOOLS.COM**

# INTRODUCTION

**BTB Tools is Australia's One Stop Shop for specialised tools, accessories and consumables to the auto glass repair & replacement, collision repair and vehicle dismantler industries.**

## A Family Business With Customer Service At Its Heart

From his early days in the collision repair and windscreen repair & replacement industry, the company founder, Trevor Lock, identified a need for better tools to service the industry. The company's flagship BTB Glass & Panel Removal Tool was born in the mid 1980s and has evolved to the world class tool it is today. BTB Tools has evolved over two generations with Trevor's daughter Kylie, and son Craig who also began his career in the auto body repair industry, extending the product range to meet many needs in the auto glass and body shop industry.

## Industry Knowledge

With over 60 years hands on professional experience in the auto glass & collision repair industry, BTB are qualified industry experts. We are technological leaders for the safe removal of adhesive fitted auto glass, bonded panels & components, and provide training and technical support for the tools we sell.

## On-Site Manufacturing

Our patented and unique BTB Glass & Panel Removal Tools and cutting blades are manufactured on site at our BTB Head Office in Bendigo.

## Extensive Product Range And Stock

Offering a comprehensive range of specialised hand tools, power tools and accessory products, our warehouse carries over 1000 tool and accessory line items dedicated to auto glass and collision repair specialists.

## Prompt Service & Delivery

BTB prides itself on its high standard in Customer Service. Responding to product enquiries is given top priority. Our aim is for same day despatch of orders received by 3.00pm (AEST). Orders can be sent to us via Phone, fax and e-mail. Enquiries can also be made via our [btbtools.com](http://btbtools.com) website.

A number of our products are also backed by our in-house tool service / repair centre.

## Leading Brands

BTB are distributors for leading brands within the industry.



## New Products & Continuous Improvement

BTB continuously reviews its product range and looks for products to meet new and existing needs in the industry. New products are frequently added to the range.

Incremental improvements and enhancements are also made to our BTB tool, to take advantage of new breakthroughs in manufacturing and materials technology, and to cater for new car models and industry trends.

Through our extensive supply network, if a product you are after is not in our range we are likely to be able to source it.

## National And International Reputation

BTB products are distributed nationally through our dedicated distribution network. We have an international reputation and export our BTB tool worldwide to over 50 countries.

## Terms & Conditions

*All product returns must be approved prior by BTB and be within fourteen (14) days from receipt of delivery. Incorrectly ordered product returns may be subject to a restocking fee. Returned goods shall be in their original and unmarked condition, complete with any instruction sheets supplied.*

*The following goods cannot be returned for credit under any conditions:*

- Any goods specially made, including items cut to length*
- Any goods used, altered or damaged by the purchaser*
- Any goods having an invoice value of 10 (ten) Australian dollars or less*
- Any goods especially indented and which are not normal stock lines*

*All product returns must be freight prepaid by the sender.*

*All orders are to be prepaid unless trading terms are agreed prior by BTB.*

*Any prices listed are for Trade Customers. Prices and availability are subject to change without notice.*

*The supply of items may vary from time to time from the actual images shown in this catalogue.*

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**BTB Tools Head Office, Manufacturing & Warehousing facility.**



**BTB TOOLS are your one stop shop for Auto Glass & Body Shop tools.**

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